

# Center of Excellence

*Hendricks Regional Health*

**Orthopedic Center of Excellence**

## FAQs



### **What is the Hendricks Regional Health Orthopedic Center of Excellence?**

The Center is an orthopedic and spine surgery program that brings high-quality, award-winning care together with nationally recognized patient experience.

### **What steps do I need to take to start the surgery process?**

**Step 1:** See a healthcare provider to have your joint or muscle pain evaluated. This can be through your primary care office or your employer Wellness Clinic. You may also contact Hendricks Regional Health for an appointment with a sports medicine physician at (317) 718-4263.

**Step 2:** If your provider recommends you for surgery, you will call the concierge line at (317) 386-5630 and give your name, date of birth, employer name and other clinical information to schedule a virtual or in-person visit with a Hendricks provider.

### **Will I have to visit Hendricks Regional Health before the surgery, or can this be done virtually?**

Some patients will have the option to be seen virtually for their pre-surgical appointment. This depends on the type of surgery needed and the patient's medical history.

### **If I have already received testing from another health system or another provider, will you need to redo all the lab, imaging services and evaluations?**

If you've had medical tests or evaluations to assist in determining a diagnosis recent enough, and we can get your records, you will not have to be re-tested or re-evaluated. If we don't have enough information, we may request follow up testing and evaluations as necessary to determine if surgery is your best option.

### **How much will the surgery cost me?**

The surgery itself has no out-of-pocket cost. However, you may incur charges for pre-surgical evaluation and post-operative therapy. These costs are offset by a shared savings check of up to \$1,500 which you will receive from your employer within 30 days after surgery.

### **How do I get the shared savings check?**

If you have surgery at the Hendricks Regional Health Orthopedic Center of Excellence, your employer will issue you a shared savings check of up to \$1,500 within 30 days after surgery.

### **If I live far away, will I have to come back for physical therapy at Hendricks Regional Health?**

No, we have a statewide network of physical therapy partners that are happy to care for you close to your home. Physical therapy services will apply toward your existing health plan coverage.

### **If I live far away, will hotel accommodations be included?**

Yes, hotel costs are included in the program. If hotel accommodations are needed, our concierge will assist you in arranging a reservation.

*\*Subject to applicable taxes*

*\*\*See detailed summary plan description for complete benefit information*



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### What orthopedic surgeries and procedures are included through the Center of Excellence program?

- ACL Repair
- Anterior & Posterior Cervical Fusion
- Carpal Tunnel Release
- Cubital Tunnel Release
- Foot & Ankle Procedures:
  - » Ankle Exostectomy
  - » First Ray Procedures
  - » Hammertoe
- Ganglion Cyst Excision
- Gastrocnemius Recession
- Joint Replacement Procedures:
  - » Ankle
  - » Hip
  - » Knee
  - » Shoulder
- Knee Arthroscopy
- Ligament & Tendon Repair
- Lumbar Decompression Laminectomy
- Muscle Repair
- Posterior Lumbar Fusion
- Rotator Cuff Repair
- Shoulder Arthroscopy
- Trigger Finger Release



Scan here to visit **Hendricks.org/COE** and learn more.

Or call: **317-386-5630**



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